

April 12, 2007

Mr. Al Head
Western Skyways
21 Creative Place
Montrose, CO 81401

Dear Al,

Now 6 months and 100 flight hours after your firm turbo-normalized our 1995 A36 Bonanza, I wanted to share my impressions.

First off, the service I received from your organization during conversion was unparalleled. I was impressed with the frequent and honest status updates I received while the aircraft was being modified and the no-surprise invoice I received once the work was complete. Your shop personnel patiently answered my questions, sent me picture updates, and seamlessly integrated the many major jobs (new engine, new propeller, turbo-normalizer, engine analyzer, engine baffles, gap seals, gross weight increase, and HID light) in a way indistinguishable from a factory installation.

Secondly, I am thankful for the prompt support I have received to service issues. Although the system has proven to be mostly robust, when it has required maintenance your shop has worked expeditiously to provide the parts and the guidance to my local mechanic to keep me flying. My new speed machine has delivered the same wonderful dispatch reliability that I had grown accustomed to from a Bonanza.

Lastly, the performance benefits have met and exceeded my expectations. I became an instant believer after shaving 50 minutes off a common five hour Memphis-Miami flight. I also appreciate the radio quiet and enhanced safety of flying in the teens, with most of the piston traffic below and the turbines above. Even for my short flights to the Bahamas, the vigorous climb allows me and my family the extra peace of mind of flying mostly within glide distance of terra firma.

As a satisfied customer, I would be most pleased to share my experience with potential customers deciding on your system. Anyone flying long distances and/or over inhospitable terrain will enjoy the benefits your system provides. I would encourage all Bonanza drivers fitting the above criteria to turbo-normalize, slip on the oxygen (don't leave home without it), and enjoy the results.

Cheers,



Raul Segredo
President